Wireless Application Protocol (WAP)

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Knowledge Management (KM) definitions and practice continue to vary from definitions which are concerned with the entire process of the discovery and creation of knowledge to those which identify Knowledge Management with specific IT solutions. The confusing profusion of concepts, vendors, products, solutions and technologies continues to grow. A number of KM sites have evolved into portals for the KM industry and new sites have been launched with the aim of enabling KM professionals to access tools and resources effectively. We have selected some of these sites with the aim of assisting professionals working on KM issues and projects and have included sites of particular interest to South African researchers.

@Brint.com
http://www.brint.com/

@Brint.com is still the premier business and technology portal and global community network offering depth and breadth of scope, authoritative content and current links. @Brint.com can be described as the leading knowledge metaportal in the global market for the creation, dissemination, application, implementation and renewal of new business and technology knowledge, practices, services and products related to leading-edge business, technology, and E-commerce concerns, including knowledge management and e-business strategy. Portals are divided into: E-Business & Electronic Commerce Portal, Internet Business Technology Portal, Knowledge Management Portal and General Business & Technology Portal and each contains links to topics of interest, articles, archives, networks, events calendars, bibliographies, on-line forums and more. The site offers the opportunity to network, shop and search and contains current news.

The WWW Virtual Library on Knowledge Management (http://www.brint.com/km) offers search and directory listings of selected full-text articles, white papers and journals on knowledge management.
The BUSINESS & TECHNOLOGY LIBRARY (http://www.brint.com/interest.html) contains hundreds of full-text papers on business and technology components: business processes, organizational learning, intranets, virtual corporations, outsourcing, complexity theory, e-commerce, Web strategy, infrastructure, security, privacy and intellectual property.

Bprc (Business Processes Resource Centre)
http://bprc.warwick.ac.uk

The aim of Warwick University's Business Process Resource Centre (BPRC) is to develop research capacity and promote academic-industry dialogue in key themes that evolve out of the experience of researchers and practitioners. Knowledge Management has been identified as a key theme and the aim of the BPRC is to promote informed debate and to develop

understanding based on objective research. The site provides links to BPR events, training, BPR publications including BPR articles, reports and documents and focus groups and forum reports. Related Sites is a useful directory of evaluated BPR sites, as is the Best Practice: enabling technology providers – hardware, software and consultancy – which has a useful category of links to new and gold BPR sites.

The Knowledge Management site: http://bprc.warwick.ac.uk/Kmweb.html provides KM definitions, papers on Knowledge Management and further links to KM sites.

Knowhouse
http://www.knowhouse.co.za
KnowHouse is a South African Management Consultancy, which has forged two strategic alliances to enable it to tap into international Knowledge Management practice:

- Sveiby http://www.sveiby.com.au
  Sveiby Knowledge Associates (SKA) is a network of international Knowledge Management consultants, and KnowHouse has the exclusive right to represent Karl-Erik Sveiby and his products in South Africa. The Sveiby Knowledge Management home page has a library of full-text articles and books written by Sveiby and other authors, products, services and interactive tools. The tools include a free beta-version of an on-line learning module introducing the concepts of intangible assets and knowledge flows according to author Karl Erik Sveiby.
- Celemi http://www.celemi.com
  This Swedish organisation focuses on the development of business simulations which allow managers to experience in a very realistic and competitive way the real effects of operating in the Knowledge Economy. KnowHouse distributes Tango, Celemi's 'Business from Knowledge' simulation in South Africa.

KM Central
http://www.kmcentral.com

KM Central provides practical advice and support for business professionals working on Knowledge Management issues and projects by describing and evaluating resources and products available.
Knowledge Management tools and products are listed in categories according to their predominant use in the KM field. Each product category lists and links to products and suppliers and where available links to articles reviewing or describing the product concerned.

The resource section links to evaluated KM sites, case studies, suggested readings, professional organisations and a glossary of KM-related terms.

The KM Guides section aims to help practitioners find information targeted to an issue related to Knowledge Management and includes links to articles, products, background information and related resources.
The site also carries KM event listings, job postings and links to KM news.

KMWorld
http://www.kmworld.com

KMWorld is an IT business-to-business publication dedicated to linking buyers and sellers of KM technologies, systems and products together. KMWorld.com aims to be the leading provider serving the Knowledge Management systems community, providing a venue for various products where their role as component technologies in knowledge management systems can be explained and showcased.

The on-line KMWorld Buyers Guide is an alphabetical listing of leading vendors providing company information on KM-enabling technologies, company description, articles about the product and contact information.
The KMWorld solutions directory provides a keyword-searchable database of leading vendors providing solutions to knowledge management dilemmas, listing product name, company name and description, information, links to vendors' site and articles about the product.

The 100 companies that matter in KM is a listing of companies that exhibit the qualities that KMWorld consider to be important - market makers, solutions technology makers, solutions service makers and infrastructure technology makers.
The site's on-line resources include news, editorial, events, forums, chat and on-line opinion polls. The KMWorld Newswire provides current news relevant to IT and KM. Publications searchable on the site include KMWorld Magazine and technology reports, white papers, vendor profile position papers and case study collections.

Ulwazi Information Solutions
http://www.ulwazi.co.za

Ulwazi information solutions is a South African company which offers a range of services and products including information and knowledge management consulting. The site provides a list of Knowledge Management links and resources, an annotated list of links to e-commerce sources, an annotated list of links to empowerment and labour sources and links to information providers with which they are associated.

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